



Counselors in Intellectual Property

Wong, Cabello, Lutsch, Rutherford & Brucculeri, L.L.P.

Official

20333 SH 249, Suite 600 Houston, Texas 77070 Direct: 832-446-2410 Fax: 832-446-2424

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Client/Matter #: BMC Software, Inc.

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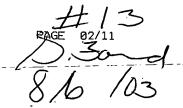
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Official

Title

PROTOCOL TECHNOLOGY FOR CLIENT/SERVER ENVIRONMENT

Inventors:

David T. Sulcer; Donna S. Lowe-Cleveland; Lawrence M. Ackner

Serial No:

09/336,424

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Examiner Hai V. Nguyen

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Kathleen E. Clavenna

REPLY TO OFFICE ACTION DATED MAY 6, 2003